

We have put together some helpful info to assist our customers with the day to day usage of their device.


Backing up data is very important. Imagine losing all your precious photos or important documents, or even your phone.

Apple have provided their customers with two options to back up their devices. Below we compiled a step by step to help you back up your data via iTunes.

How to back up your Apple Device to iTunes

Step 1

Open iTunes on your computer.
If directed by iTunes upgrade to the latest version of iTunes are directed on your screen.



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How to back up your Apple Device to iTunes

Step 2

Connect your Apple device to your computer with your USB cable.

If a message asks for your device passcode or to Trust This Computer, allow iTunes to access your phone by entering your passcode. The instructions will appear onscreen.

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Step 3

Select your Apple Device when it appears in iTunes.



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Step 4

NB: If you want to save Health and Activity data from your device, you will need to encrypt your backup. Select Encrypt [device] backup and create a password. If you don't need to save your Health and Activity data, follow the next step.

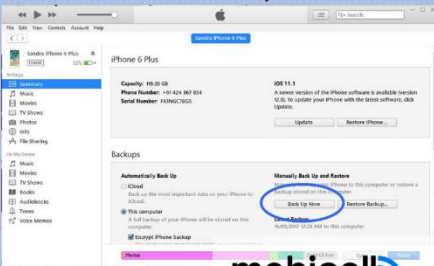
Remember your password!

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Step 5

Select Back Up Now



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Step 6

You can monitor the progress at the top of your screen.

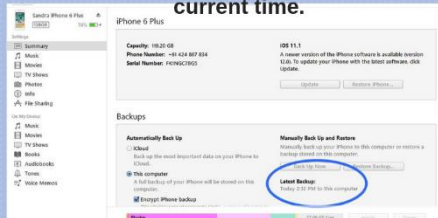


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Step 7

Once completed ensure the Latest Backup shows today's date and current time.



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Step 8

It may be a good idea to write down your password and store it safely.

There is now way to recover your iTunes back up without your password!

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If you would prefer to back up to iCloud, visit our website www.mobicell.com.au for step by step pictures.

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